

BusBee: Real-Time School Bus Monitoring System

Mr. Biranchi Ghadei
Student, Dept. of CSE,
GIFT Autonomous, Bhubaneswar

Mr. Bibhu Prasad Baliarsingh
Student, Dept. of CSE,
GIFT Autonomous, Bhubaneswar

Prof. Dr. PB Manoj
Professor & Dean Exams, Dept. of CSE,
GIFT Autonomous, Bhubaneswar

Abstract— BusBee is a real-time school bus monitoring system designed to improve the safety and efficiency of school transportation. The system provides live bus tracking using GPS and map integration technologies, helping students, parents, and school authorities monitor bus locations in real time. It also includes complaint management, emergency alerts, expense recording, and maintenance handling features. Drivers can update trip details and live locations, while administrators can manage buses and routes through a centralized dashboard. The system is developed using React.js, Node.js, Express.js, and MongoDB. Overall, BusBee improves communication, reduces manual work, and provides a reliable solution for modern school transportation management.

Keywords— School Transportation, Real-Time Tracking, GPS Monitoring, Transportation Management, Web Application, Bus Tracking System, Emergency Alert System.

I. INTRODUCTION

In modern educational institutions, school transportation systems play an important role in ensuring safe and timely travel for students. Traditional transportation systems mainly depend on fixed schedules and manual communication methods, which often create confusion and uncertainty among students, parents, and school authorities. Due to increasing traffic congestion and changing transportation conditions, it becomes difficult to monitor the exact location and arrival time of school buses using conventional methods [1]. The lack of proper real-time communication and monitoring facilities also affects transportation safety and operational efficiency.

Recent advancements in GPS tracking, web technologies, and real-time data communication have enabled the development of intelligent transportation management systems [2]. Real-time tracking systems allow users to monitor vehicle movement continuously and improve coordination between drivers, administrators, and users. These systems provide better transparency, reduce unnecessary waiting time, and improve transportation management [3]. However, many existing transportation systems mainly focus on vehicle tracking and do not provide complete operational management functionalities such as complaint handling, emergency alert management, expense recording, and maintenance tracking.

The proposed BusBee system is designed as a centralized real-time school bus monitoring platform that integrates live tracking, communication, and transportation management into one system. The platform provides live bus tracking using GPS and map integration technologies. It also includes

complaint management, emergency alerts, maintenance request handling, expense recording, and centralized administration facilities [4]. Drivers can manage trips and update live location data, while administrators can monitor buses, routes, and operational activities through a centralized dashboard.

This paper focuses on the design and implementation of the BusBee real-time school bus monitoring system. Section II discusses the challenges in existing transportation systems. Section III explains the proposed system architecture and working model. Section IV describes the methodology and technologies used for implementation. Section V discusses system design and implementation details. Section VI presents results and discussion, while Section VII concludes the paper with future enhancement possibilities.

II. CHALLENGES IN EXISTING SYSTEM

Traditional school transportation systems face several operational and communication-related challenges due to the absence of centralized digital monitoring platforms. Most educational institutions still depend on manual communication methods and fixed transportation schedules for managing buses and transportation activities. These methods are often inefficient in handling dynamic transportation conditions such as traffic congestion, route changes, vehicle breakdowns, and unexpected delays [5]. As a result, students, parents, and administrators frequently face difficulties in obtaining accurate transportation information.

A. Lack of Real-Time Tracking

One of the major problems in traditional transportation systems is the absence of real-time tracking facilities. Students and parents generally depend on estimated bus timings without knowing the exact location of buses. During traffic congestion or route diversions, users remain uncertain about bus arrival times, leading to unnecessary waiting and confusion [6]. Transportation authorities also face difficulties in continuously monitoring bus movement and route conditions.

The absence of live tracking reduces operational transparency and creates communication gaps between users and transportation management authorities. In many cases, parents need to contact drivers or school authorities manually to obtain updates, which is both time-consuming and inefficient.

B. Communication Problems

Effective communication is essential for transportation

management, especially during emergencies or unexpected situations. In traditional transportation systems, communication between drivers, parents, and school authorities mainly depends on phone calls or manual messaging systems [7]. These methods are often slow and unreliable during critical situations such as vehicle breakdowns, accidents, delays, or route changes.

The lack of centralized communication facilities creates inconvenience for both transportation administrators and users. Parents may not receive immediate updates regarding transportation delays or emergency situations, which can create panic and safety concerns. Similarly, administrators face difficulties in coordinating transportation activities efficiently without proper communication systems.

C. Manual Record Management

Another major challenge in existing transportation systems is manual record management. Transportation-related records such as driver details, route information, expense reports, maintenance records, and complaints are often maintained using paper registers or spreadsheets [8]. Manual record handling increases paperwork and makes transportation management more time-consuming and less efficient.

Maintaining records manually also increases the possibility of data inconsistency, record duplication, and information loss. Administrators face difficulties in managing and accessing transportation records quickly when required. Complaint management and maintenance tracking become inefficient due to the absence of centralized digital storage systems.

D. Safety and Monitoring Issues

Transportation safety is one of the most important concerns in school transportation systems. Traditional systems do not provide centralized monitoring or emergency alert mechanisms for quickly responding to critical situations [9]. In cases of accidents, vehicle breakdowns, or unexpected delays, administrators may not receive immediate information regarding the situation.

The absence of continuous transportation monitoring reduces operational visibility and makes it difficult for school authorities to ensure transportation safety effectively. Since there is no centralized monitoring platform, administrators cannot easily track bus locations, route performance, or transportation activities in real time.

E. Need for a Smart Transportation System

The limitations of traditional transportation systems highlight the need for a modern and intelligent transportation management platform capable of integrating real-time tracking, centralized communication, operational monitoring, complaint handling, and emergency management into one system [10].

A smart transportation system can improve communication efficiency, transportation safety, and operational transparency while reducing manual work and management complexity.

The integration of GPS technologies, real-time communication systems, and centralized administration platforms can significantly improve the overall efficiency of school transportation management.

III. PROPOSED SYSTEM

The proposed BusBee system is designed to provide a smart and centralized solution for managing school transportation activities in real time. The system mainly focuses on improving transportation safety, communication, operational transparency, and monitoring efficiency. Traditional school transportation systems mostly depend on manual communication and fixed scheduling methods, which are not suitable for handling dynamic transportation conditions such as traffic congestion, route delays, and emergency situations. To overcome these limitations, BusBee integrates real-time GPS tracking, communication facilities, complaint management, expense handling, maintenance management, and centralized monitoring into a single web-based platform.

The system allows students and parents to monitor the live location of buses through a map-based interface. Drivers can manage trips, update transportation information, and send emergency alerts when required. School administrators can continuously monitor transportation activities through a centralized dashboard and manage buses, routes, complaints, maintenance requests, and operational records efficiently. The integration of multiple transportation functionalities into one platform improves coordination among all users and reduces manual management efforts.

A. System Overview

BusBee follows a client-server architecture where the frontend, backend, database, and GPS tracking modules work together to provide real-time transportation management. The frontend interface is developed using React.js and communicates with the backend server through RESTful APIs. The backend server handles user requests, processes transportation data, and manages communication with the MongoDB database.

The system continuously receives GPS coordinates from driver devices and updates the latest location information in the database. Whenever a user opens the tracking interface, the frontend fetches updated bus location data from the server and displays it on the digital map. This allows users to monitor the current location and movement of buses in real time.

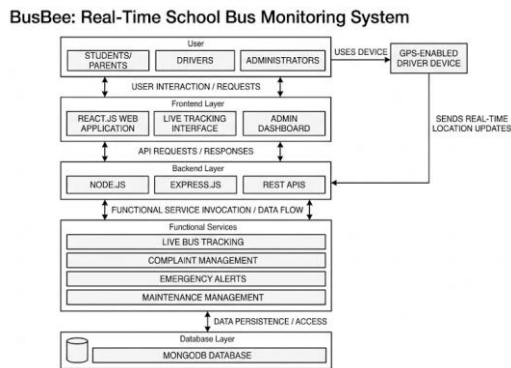


Fig. 1. Overall Architecture of BusBee System

Apart from tracking facilities, the system also provides operational management functionalities such as complaint handling, expense recording, maintenance request generation, and emergency alert handling. The centralized design of the platform simplifies transportation management and improves transparency between students, parents, drivers, and administrators.

The proposed system is designed to support scalability and responsiveness so that it can efficiently manage transportation activities even when the number of users and buses increases. The use of modern web technologies and real-time communication mechanisms helps in improving overall system performance and user experience.

B. User Module

The user module is designed for students and parents to monitor transportation activities. Users can track the live location of buses through a map-based interface and receive updates regarding bus movement and estimated arrival time. The module also allows users to submit complaints related to delays, route issues, or transportation problems directly to the administrator dashboard for review and resolution.

C. Driver Module

The driver module plays an important role in maintaining real-time transportation updates and operational activities. Drivers can start and end trips, update live location data, and manage transportation records through the system interface. The GPS-enabled driver device continuously sends location coordinates to the backend server.

The module also supports expense recording and maintenance request generation. Drivers can record fuel expenses, repair costs, or other transportation-related expenditures digitally instead of maintaining manual records. In case of vehicle issues or servicing requirements, drivers can directly submit maintenance requests to the administrator.

Another important functionality of the driver module is the emergency alert system. During emergencies such as vehicle breakdowns, accidents, or unexpected delays, drivers can immediately send alerts through the system.

D. Admin Module

The admin module acts as the central control unit of the

BusBee platform. Administrators can monitor all transportation activities through a centralized dashboard that displays buses, routes, drivers, complaints, maintenance requests, and operational records in one interface.

Administrators can manage driver details, assign buses to routes, review transportation records, and monitor real-time bus movement continuously. The dashboard also allows administrators to handle user complaints and maintenance requests efficiently. Since all transportation records are stored digitally in MongoDB, administrators can access and manage operational information more effectively compared to traditional manual systems. It also allows administrators to monitor transportation safety and identify operational issues quickly.

E. Working Flow of the System

The working process of BusBee begins when the driver device continuously sends GPS coordinates to the backend server through internet connectivity. The backend processes the incoming location information and stores the updated coordinates in the MongoDB database. The frontend periodically fetches the latest transportation data through REST APIs and updates the live tracking interface dynamically.

Whenever users access the tracking page, the system displays the current location of buses along with route information and estimated arrival details. If any complaint or maintenance request is generated, the information is directly stored in the database and forwarded to the administrator dashboard for further action.

During emergencies, drivers can generate emergency alerts that are instantly reflected in the admin panel. This improves communication speed and allows administrators to respond quickly during critical situations. The complete workflow of the system helps improve transportation safety, communication efficiency, and operational coordination among all stakeholders involved in school transportation management.

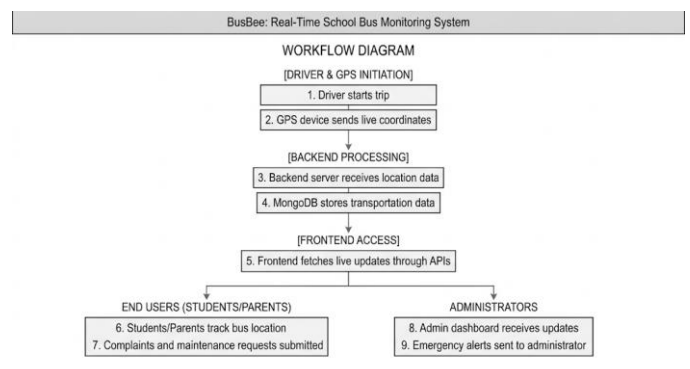


Fig. 2. Workflow of BusBee System

IV. METHODOLOGY

The development of the BusBee system follows a structured and modular approach to ensure efficient implementation and smooth transportation management. The

methodology mainly focuses on requirement analysis, system planning, frontend and backend development, database integration, and real-time communication. The complete development process is carried out using modern web technologies and follows the Agile software development methodology for continuous improvement and testing.

The Agile methodology is selected because it supports iterative development, faster testing, flexibility, and continuous feedback during the implementation process. Instead of developing the complete system at once, the project is divided into smaller modules such as tracking management, complaint handling, driver management, admin dashboard, and emergency alert handling. Each module is developed and tested separately before final integration into the complete system [11].

A. Requirement Analysis

Requirement analysis is one of the most important stages in system development. In this phase, the major problems in traditional transportation systems are studied carefully to identify the functional and non-functional requirements of the BusBee platform.

The functional requirements of the system include real-time bus tracking, complaint management, driver management, emergency alert handling, expense recording, maintenance request management, and centralized administrative monitoring. The non-functional requirements mainly focus on system scalability, user-friendly interface design, real-time responsiveness, reliability, data security, and operational efficiency.

The requirement analysis phase helps in understanding how different users such as students, parents, drivers, and administrators will interact with the system. It also helps in identifying the necessary technologies and system architecture required for implementation.

B. Frontend Development

The frontend of the BusBee system is developed using React.js and Tailwind CSS to provide a responsive and user-friendly interface. React.js is selected because of its component-based architecture, reusable UI components, and efficient rendering capabilities [12].

The user interface is designed to be simple and interactive so that users can easily access transportation information without technical difficulties. Tailwind CSS is used for responsive styling and improved UI design consistency across different devices.

The frontend continuously communicates with the backend through REST APIs to fetch updated transportation and tracking information dynamically.

C. Backend Development

The backend of the system is developed using Node.js and Express.js. The backend acts as the core processing unit of the BusBee platform and is responsible for handling user requests, authentication, database operations, and API communication [13].

Express.js is mainly used for route handling, API development, middleware integration, and request-response management within the backend system. The backend continuously processes transportation data and maintains communication between frontend modules and the MongoDB database. MongoDB is used for storing and managing transportation-related data efficiently [14].

The backend continuously receives GPS location data from driver devices and processes transportation information in real time. It also manages complaint handling, maintenance requests, emergency alerts, and operational records efficiently.

The backend architecture is designed to support scalability and high performance so that the system can handle multiple transportation activities simultaneously without affecting responsiveness.

D. API Integration and Real-Time Communication

RESTful APIs are implemented to support communication between the frontend and backend components. APIs are responsible for sending and receiving transportation data, user requests, complaint details, and live tracking information [15].

The system continuously updates bus locations using real-time GPS coordinate transmission from driver devices. Whenever the frontend requests updated location information, the backend retrieves the latest GPS data from MongoDB and sends it to the frontend interface dynamically.

Postman is used for API testing and validation during development. API testing helps verify request-response handling, data consistency, authentication functionality, and system reliability.

The implementation of real-time communication mechanisms significantly improves tracking accuracy and transportation monitoring efficiency.

E. System Testing

System testing is performed to ensure proper functionality and performance of all modules in the BusBee platform. Different testing techniques are used during development to verify tracking accuracy, API functionality, database connectivity, user authentication, complaint handling, dashboard operations, and emergency alert response. The system is tested under different transportation scenarios to ensure stable performance and reliable communication between modules.

The system is tested under different transportation scenarios to ensure stable performance and reliable communication between modules. Testing results show that the BusBee system can efficiently handle real-time transportation management and monitoring operations.

V. SYSTEM DESIGN AND IMPLEMENTATION

The BusBee system is designed using a centralized client-server architecture that supports real-time transportation monitoring and operational management. The complete system consists of frontend modules, backend services,

database integration, GPS tracking components, and communication APIs. The architecture is designed to ensure scalability, responsiveness, and efficient communication between different system modules.

The implementation process mainly focuses on integrating real-time tracking, complaint management, emergency communication, expense handling, maintenance management, and centralized monitoring into a single web-based platform. Each module is developed and integrated carefully to provide smooth transportation management and improved user experience.

A. System Architecture

The overall architecture of BusBee consists of frontend, backend, database, and GPS tracking layers that work together to support real-time transportation monitoring and operational management. Each layer performs specific functionalities while maintaining continuous communication with other system components.

The frontend layer is responsible for displaying transportation information and user interfaces. It allows students, parents, drivers, and administrators to interact with the system through web pages and dashboards. The backend layer handles business logic, API processing, user authentication, and communication between modules. MongoDB acts as the database layer and stores operational records and transportation data efficiently.

The GPS tracking layer continuously sends live bus coordinates to the backend server. The backend processes the incoming data and updates the frontend dynamically through APIs. This architecture allows users to monitor bus movement in real time and improves transportation transparency.

The modular architecture also improves maintainability and scalability because new features can be added without affecting the existing system structure.

B. Live Tracking System

The live tracking module is one of the core components of the BusBee platform. This module allows students, parents, and administrators to monitor the real-time location of buses through map integration technologies.

The GPS-enabled driver device continuously transmits location coordinates to the backend server using internet connectivity. The backend processes the received coordinates and stores them in MongoDB. Whenever users access the tracking interface, the frontend requests updated location information through APIs and displays the current bus position dynamically on the map.

The live tracking module reduces uncertainty regarding bus arrival timings and helps users estimate transportation delays more accurately. It also improves operational visibility for administrators by allowing continuous monitoring of route movement and transportation activities.

The implementation of real-time tracking significantly improves transportation communication and coordination

compared to traditional manual transportation systems.

C. Complaint Management System

The complaint management system is designed to improve communication between users and transportation administrators. Students and parents can submit complaints related to transportation delays, driver behaviour, route issues, or maintenance problems directly through the platform.

Whenever a complaint is submitted, the information is stored in the database and immediately reflected in the administrator dashboard. Administrators can review complaint details, monitor complaint status, and take appropriate actions efficiently.

Digital complaint handling improves transparency and reduces manual paperwork. It also allows transportation authorities to maintain proper complaint records and improve service quality through centralized monitoring.

The complaint module helps establish better communication between transportation users and school authorities while simplifying complaint resolution processes.

D. Emergency Alert and Notification System

Transportation emergencies such as vehicle breakdowns, accidents, route diversions, or delays require immediate communication between drivers and administrators. The BusBee platform includes an emergency alert system that allows drivers to instantly notify administrators during critical situations.

The emergency alert module is integrated directly into the driver interface. Whenever an emergency occurs, drivers can generate alerts through the system. The alert information is immediately transmitted to the backend server and displayed on the administrator dashboard.

The implementation of emergency communication facilities improves transportation safety and reduces response time during unexpected situations. Administrators can quickly monitor the situation and take necessary actions to manage transportation operations effectively.

The notification system also helps improve user confidence and transportation reliability.

E. Admin Dashboard Implementation

The admin dashboard acts as the centralized monitoring and management interface for the complete BusBee platform. Administrators can monitor buses, routes, drivers, complaints, emergency alerts, maintenance requests, and expense records through a single dashboard interface.

The dashboard provides real-time operational visibility and allows administrators to manage transportation activities efficiently. Administrators can assign buses to routes, monitor transportation performance, review complaints, and track live bus movement continuously through the platform.

Since all transportation data is stored digitally, administrators can easily access operational records and monitor transportation activities without depending on manual

documentation. The centralized dashboard improves communication and coordination between transportation staff, drivers, students, and parents.

The implementation of centralized monitoring significantly reduces manual work and improves transportation management efficiency.

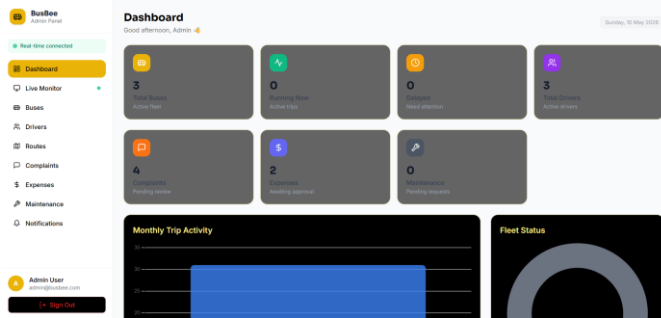


Figure 3. Centralized Admin Monitoring Dashboard

F. Advantages of the Proposed System

The BusBee platform provides several advantages compared to traditional transportation management systems. The integration of real-time tracking, centralized communication, and digital management functionalities improves transportation safety, transparency, and operational efficiency.

The BusBee platform provides several advantages including real-time bus tracking, improved communication between users and administrators, faster emergency response, centralized transportation monitoring, digital complaint handling, reduced paperwork, and efficient maintenance and expense management. The system improves operational transparency and simplifies transportation coordination for school authorities.

The proposed system also improves coordination between students, parents, drivers, and school authorities while reducing operational complexity. The use of modern web technologies and centralized management mechanisms provides a scalable and reliable solution for modern school transportation systems.

Traditional Transportation System	BusBee System
Manual communication methods	Centralized communication platform
No real-time tracking facility	Real-time GPS bus tracking
Paper-based record management	Digital data management
No emergency alert mechanism	Integrated emergency alert system
Manual complaint handling	Centralized complaint management
Difficult transportation monitoring	Centralized admin dashboard
Delayed transportation updates	Real-time transportation updates

Higher paperwork and management effort

Reduced manual work and improved efficiency

Table 1. Comparison of Traditional System and BusBee

VI. RESULTS AND DISCUSSION

The BusBee system was successfully implemented and tested for real-time school transportation monitoring and management. Different modules of the system including live tracking, complaint management, emergency alerts, expense handling, maintenance management, and centralized administration were tested under various transportation scenarios to evaluate system performance and operational efficiency.

The implementation results show that the proposed system provides better transportation transparency, improved communication, and more efficient operational management compared to traditional transportation systems. The integration of GPS technologies, real-time communication, and centralized monitoring significantly improves transportation coordination between students, parents, drivers, and administrators.

A. System Performance Analysis

The overall performance of the BusBee platform was analysed based on tracking responsiveness, API response time, database communication, and operational efficiency. The system was able to continuously process GPS location updates and display bus movement dynamically without significant delay.

The frontend interface remained responsive during continuous tracking operations and handled multiple transportation activities efficiently. MongoDB provided fast storage and retrieval of transportation records, complaints, and tracking information. Backend APIs also maintained stable communication between different system modules during testing.

The use of React.js and Node.js improved frontend responsiveness and backend processing efficiency respectively.

B. Tracking Accuracy and Monitoring

The live tracking module demonstrated accurate and continuous transportation monitoring during implementation testing. The GPS tracking system successfully updated bus locations in real time and displayed current movement on the map interface dynamically.

Students and parents were able to monitor the exact location of buses and estimate arrival times more effectively compared to traditional transportation systems. Administrators could also monitor route movement continuously through the centralized dashboard.

The implementation of real-time tracking significantly reduced uncertainty regarding transportation delays and improved communication between users and transportation authorities.

The testing results showed that the system maintained stable

tracking performance even during continuous location updates and multiple transportation activities.

C. Communication Efficiency

The implementation of centralized communication modules improved coordination between drivers, administrators, students, and parents. The complaint management system allowed users to submit transportation-related complaints digitally without depending on manual communication methods.

The emergency alert module also improved communication speed during critical situations such as vehicle breakdowns, route changes, or transportation delays. Administrators received emergency notifications instantly through the dashboard, allowing faster response and operational management.

Compared to traditional transportation systems, the BusBee platform reduced communication delays significantly and improved information sharing among transportation stakeholders.

D. Operational Improvements

The digital implementation of transportation management functionalities reduced manual paperwork and simplified operational activities significantly. Expense recording, maintenance request handling, complaint management, and route monitoring were all managed digitally through the centralized system.

Administrators could access transportation records more efficiently compared to manual documentation systems. The centralized dashboard also simplified transportation monitoring by integrating all operational information into a single platform.

Digital storage of transportation data improved record organization and reduced the possibility of data inconsistency or information loss. Maintenance monitoring and expense management also became more systematic and transparent.

The implementation results clearly showed that centralized digital management improves operational efficiency and transportation coordination compared to conventional transportation systems.

E. User Experience and System Reliability

The user interface of the BusBee platform was designed to provide a simple and responsive experience for different users including students, parents, drivers, and administrators. During testing, users were able to access transportation information and system functionalities without technical difficulties.

The frontend interface remained responsive across different devices and supported smooth navigation between tracking, complaint handling, and dashboard modules. The backend system also maintained stable API communication and database connectivity during continuous transportation operations.

The implementation of real-time communication and centralized monitoring improved overall system reliability and transportation management efficiency. Users experienced better transportation transparency and improved coordination compared to traditional manual transportation systems.

The testing results demonstrate that the BusBee platform provides a reliable, scalable, and user-friendly solution for modern school transportation management.

VII. FUTURE ENHANCEMENTS

The BusBee platform provides a strong foundation for developing more advanced and intelligent school transportation management systems in the future. Although the current implementation successfully supports real-time tracking, centralized monitoring, complaint handling, emergency communication, and operational management, several additional features can further improve system efficiency, scalability, and user experience.

A. Mobile Application Integration

Currently, the BusBee platform is implemented as a web-based application. In future development, dedicated mobile applications for Android and iOS platforms can be developed to provide easier accessibility for students, parents, drivers, and administrators.

Mobile application integration will allow users to receive transportation updates more conveniently through smartphones. Push notifications can also be implemented for instant communication regarding bus arrival timings, route changes, transportation delays, and emergency alerts.

The mobile application can further improve user engagement and transportation monitoring efficiency.

B. AI-Based Route Prediction

Artificial Intelligence and Machine Learning techniques can be integrated into the BusBee platform to improve transportation optimization and route prediction. AI-based systems can analyse traffic conditions, historical transportation data, and route patterns to predict delays and suggest optimized transportation routes automatically.

The implementation of intelligent route prediction can help reduce transportation delays and improve fuel efficiency.

AI integration can significantly improve operational efficiency and make the transportation system smarter and more adaptive to changing traffic conditions.

C. RFID-Based Attendance System

An RFID-based attendance monitoring system can also be integrated with the BusBee platform in future development. RFID cards can be assigned to students, and attendance can be recorded automatically whenever students enter or leave the bus.

The attendance information can be stored directly in the centralized database and made accessible to parents and administrators through the platform. This feature can improve

student safety and provide better monitoring of transportation activities.

The integration of automated attendance systems can also reduce manual attendance handling and improve operational transparency.

D. Cloud Deployment and Scalability

Future implementation of the BusBee system can include cloud deployment to improve scalability, data accessibility, and system performance. Cloud-based infrastructure can support large-scale transportation operations involving multiple schools, buses, and users simultaneously. It can also support better system maintenance and performance optimization.

The use of cloud technologies will allow the platform to handle large amounts of transportation data more efficiently while maintaining stable system performance and reliability.

VIII. CONCLUSION

The BusBee system is a smart and centralized real-time school transportation monitoring platform developed to improve transportation safety, communication, and operational efficiency. The system integrates live bus tracking, complaint management, emergency alerts, maintenance handling, and centralized administration into a single web-based platform.

The implementation of GPS tracking and modern web technologies such as React.js, Node.js, Express.js, and MongoDB improves transportation transparency and reduces manual work. The system helps students, parents, drivers, and administrators monitor transportation activities more efficiently and improves overall coordination and communication.

Overall, BusBee provides a reliable and user-friendly solution for modern school transportation management, with future scope for mobile applications, AI-based route optimization, and cloud integration.

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